

SEAT No. _____

No. of Printed Pages : 2

[112A9-E]

SARDAR PATEL UNIVERSITY
B.Com Examination, Second Semester

Thursday, Date: 06/04/2017

Session : Morning

Time :10.00 Am to 12.00 Pm

Subject / Course Code: UB02CCOM01

Subject / Couse Title : Principals of Human Resource Management.

Total Marks: 60

Que-1 What is Human Resource Management ? State the objectives of H.R.M. and discuss the functions of H.R.M. (15)

OR

(A) State the process of Human Resource Planning. (08)

(B) Explain the difference between Job description and Job specification. (07)

Que-2 What is Recruitment ? State the importance of Recruitment and discuss the Direct and Indirect sources of Recruitment. (15)

OR

(A) Explain the Selection Process of Personnel in modern organization ? (08)

(B) Write a short note. On the Job training methods. (07)

Que-3 What is Performance Appraisal ? State the importance of Performance Appraisal and Discuss the modern methods of Performance Appraisal. (15)

OR

(A) Define Personnel Compensation and Explain the objectives of Compensation program. (08)

(B) Write a short note on. "Types of Wages". (07)

Que-4 What is Industrial Dispute ? Explain the causes of Industrial Dispute and State the preventive measures of Industrial Dispute. (15)

OR

(A) What is Trade Union ? Explain the functions of Trade Union. (08)

(B) Write a short note on. "Collective Bargaining". (07)